



QP CODE: 20100526

Reg No :

Name :

BSc DEGREE (CBCS) EXAMINATION, MARCH 2020

Sixth Semester

B.Sc Psychology Model I

Core course - PY6CRT18 - MANAGING BEHAVIOUR IN ORGANIZATIONS

2017 Admission Onwards

5B1095A5

Time: 3 Hours

Marks: 80

Part A

*Answer any **ten** questions.*

Each question carries 2 marks.

1. Consultative decision making.
2. Suggestion boxes.
3. Empowerment.
4. Negative strokes.
5. Organisational culture.
6. Organisational climate.
7. Coercion in Organizational change.
8. Apperceptive Inquiry.
9. Distress.
10. Co operative counselling.
11. Role of Trusteeship management phase in social responsibility.
12. Ethical dilemma of a manager.

(10×2=20)



Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Examine the characteristics and strategies of rationality according to Peterson and Waterman.
14. Intrapersonal conflict.
15. Meaning and types of Grievance.
16. How does employee selection affect maintenance of organizational culture?
17. Explain the role of rituals in transmitting culture.
18. Explain how a learning organization can be created.
19. Physical consequences of job stress.
20. What is the role of managerial ethics in an organisation?
21. What are the issues related to discrimination in pay and promotion?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Compare Individual decision making with Group decision making.
23. What are Power Bases? Write a note on tactics and Indian perspective on Power.
24. Define change agents and elaborate on the four categories that change agents can bring about change.
25. Explain types of stress and the effects of job stress on employee behaviour.

(2×15=30)

